



STOP ANSWERING
“WHERE IS MY...”

Customer Dashboards in 2 minutes

Present customers a personalized order fulfillment status tracker in no time. No tech knowledge needed.



Empower
Customers



Reduce
Service Calls



Improve
CSAT

The screenshot shows the StatusIQ configuration interface on the left and a preview of the customer dashboard on the right. The configuration interface includes fields for selecting a pipeline (e.g., 'Tickets'), support pipeline, link to access support, support phone number, support email (e.g., 'help@smartramp.com'), and a URL for access (e.g., 'https://statusiq.io/brandshub'). The preview shows a customer dashboard with the StatusIQ logo, a progress bar with four steps (1. New, 2. Working on cont..., 3. Working on us, 4. Closed), and a message: 'Hello Friend! Your order status is currently: Closed'. It also includes contact information: 'If you have questions, please contact us at help@smartramp.com' and a copyright notice: '© 2022 - Smart Ramp'.

[SMARTRAMP.COM/STATUSIQ](https://smartramp.com/statusiq)



CUSTOMER POWER!

Provide your customers with round-the-clock access to the status updates they desire. It's the Domino's Pizza Tracker for everything else.

Personalized status updates

Status IQ presents information from the Deal or Ticket stage you choose on a personalized dashboard that your customer accesses using their email or phone number.



2-Minute Setup

1. Purchase
2. Select Deal or Ticket pipeline
3. Enter support info

That's it. Really.



No Extra Work

You're already updating Deal and Ticket status. Leverage those clicks to keep your customers informed.



Reduce Calls

Your customer service reps are overwhelmed. Relieve pressure by eliminating repetitive questions. Your support team will thank you.



Enable Customers

73% of customers want the ability to answer questions on their own. Empower them with 24-Hour access to an order fulfillment dashboard.

